Provider Revision Guide: Therapy
(Prior Authorization Reviews (PARs) issued by eQHealth Solutions
Dated on or after September 1, 2015)

**Use APS revision guide instructions for all PARs issued prior to September 1, 2015**

A revision is considered a change to an existing PAR. Please follow the specific guidelines below when requesting a change to an eQHealth issued PAR:

1. **Submit a Helpline Ticket:**
   - To change a billing Provider ID to an affiliated facility:
     - If the request pertains to a specific PAR, always enter the Review ID number
     - If the request is not related to a specific PAR, simply enter the details of your request

NOTE: A new PAR number will be issued for any change made to an existing PAR. Once changes have been approved and completed, the new PAR number will be located in eQSuite®
2. **Submit a Modify Authorization Review Type**: See examples below.
   - To add a new procedure code on an existing PAR within the same date span
     - Only enter the date span needed. Enter the new code needed. Codes already reviewed do NOT need to be entered.
   - To add units to a procedure code(s) on an existing PAR within the same date span
     - Only enter the date span needed. Enter the code and additional units needed. Units already reviewed do NOT need to be entered.
   - To change or add modifiers for a procedure code on existing PAR

Clinical documentation must be attached/uploaded to this PAR to support medical necessity.

*Select Review Type Modify Authorization and include the eQHealth PAR number*
Examples of Modify Authorization requests:

- Original PAR from March 1, 2016 thru April 30, 2016 for 16 units of Code 97110. Need an additional 8 units for a limited date span (April). Submit a Modify Authorization request for Code 97110, with dates from April 1, 2016 to April 30, 2016 for a total of 8 units. Units already authorized do NOT need to be added.

- If authorized for 2 visits/week already and total of 3 visits/week are needed, enter Modify Authorization for 1 visit/week. Visits already authorized do NOT need to be added.

- If a new modality is needed for treatment during the timeframe of authorization, enter Modify Authorization with dates needed only and new Codes needed only.
3. **Submit a Continued Stay (Cont Stay) Review Type**:  
   - To extend the date span for an existing PAR (not to exceed 1 year timeframe)

   *Select Review Type Cont Stay and include the eQHealth PAR number*

   - Include the procedure codes and units you need to extend include the original start date and enter the new from/thru dates.
4. **Submit an Admission Review Type:**
   - To change the billing provider (end non-affiliated provider services)

As the new provider of care, a *Change of Provider* form is required and must be uploaded or faxed with an Admission PAR.

**From Date** will be the day after services end with previous provider and the date your services will begin.
Definitions of Review Types

1. **Admission (Initial PAR request)** – Select this review type for a new/initial PAR request.

   Please note: Admission is the terminology in eQSuite® for a new/initial PAR request and does not indicate a hospital inpatient admission. The review type “admission” should be used for the majority of PARs submitted through eQSuite®.

2. **Cont Stay** – Select this review type to extend the date span for any previously requested therapy services.

3. **Retrospective PAR** – Select this retrospective review type if the service has already been rendered. There are several reasons for a retrospective review, including retrospective eligibility. This type of request should be submitted as soon as possible to allow sufficient time for prior authorization to occur prior to submission of the claim within the HCPF timely billing requirements.

4. **Modify Authorization (PAR Revision)** – Select this review type when there is a clinical need to increase or decrease units in a currently approved PAR or to add a new service code within the same “from” and “thru” dates to an existing eQHealth PAR.